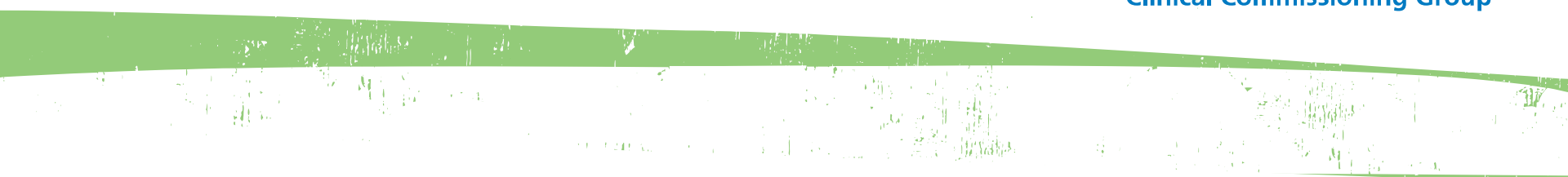




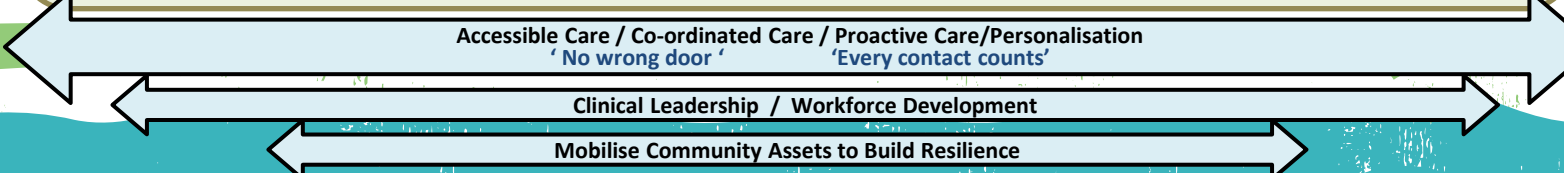
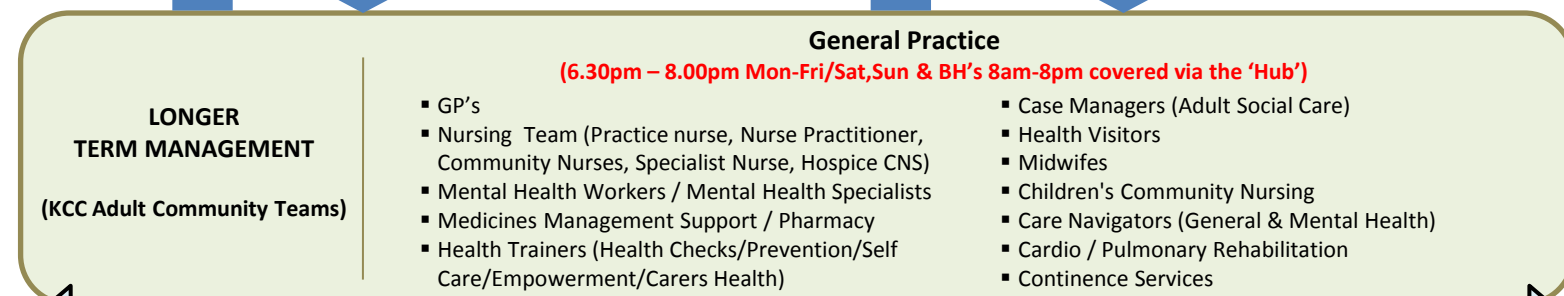
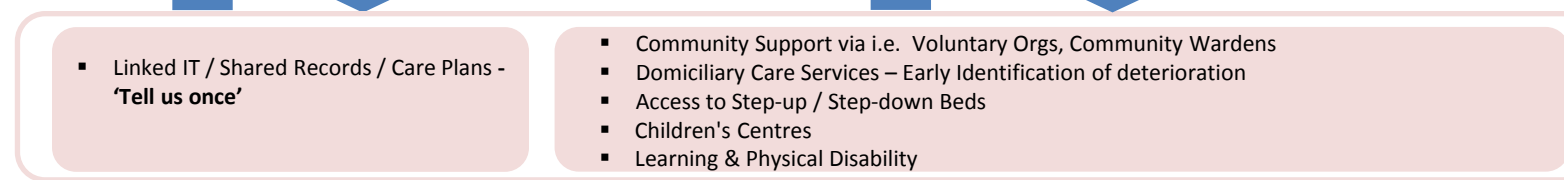
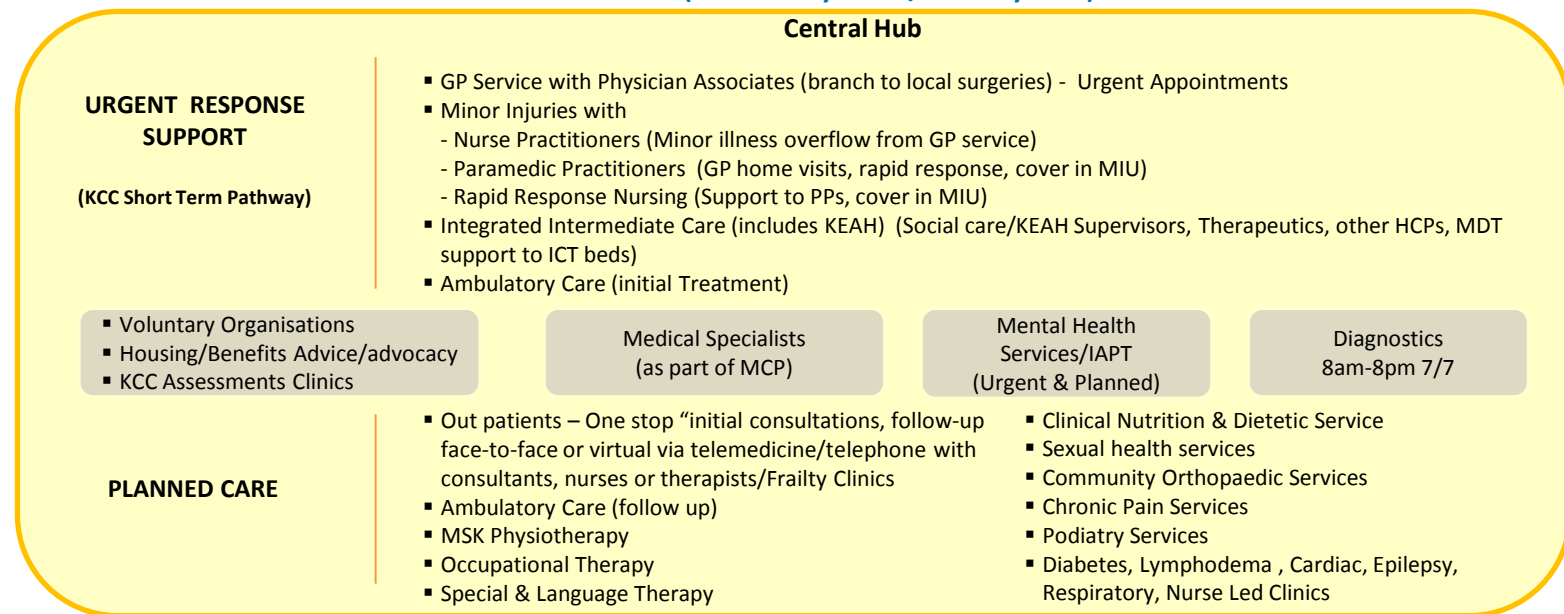
**South Kent Coast  
Clinical Commissioning Group**



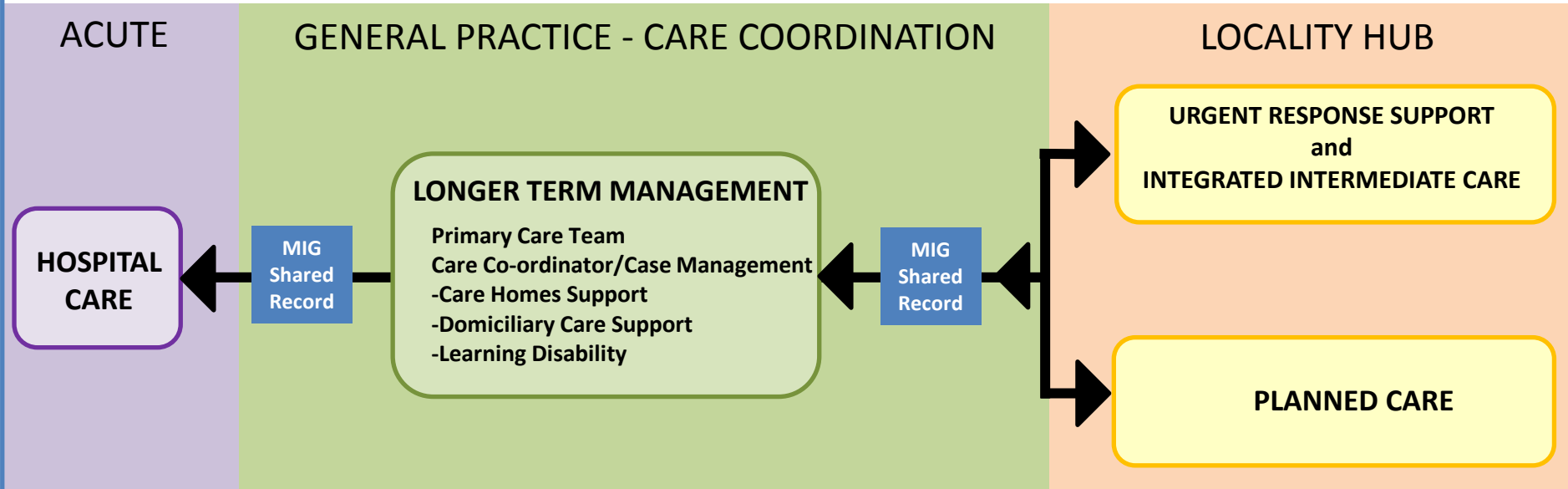
# Integrated Care Organisation (ICO) Operational Model

## (Community Hubs / Primary Care)

NHS 111 / Care Navigation / Out of Hours Medical Services / KCC Out of Hours




# INTEGRATED CARE ORGANISATION LOCALITY MODEL



- East Kent wide Community Services
- Acute Services (General & Mental Health)
- Integrated Discharge Team
- SECamb 999
- NHS 111
- Care Navigation
- Out of Hours Medical Services
- KCC Out of Hours
- Equipment Services / KCC Fast Track
- Equipment Provision
- Minor Surgery
- Community
- Dental Services

# ICO Development Work Streams

- **Integrated Primary Care:** bringing together a multi-agency, multidisciplinary team around GP's and their practices in order that care is coordinated and includes care homes support and education of domiciliary carers
  - **Pathway Redesign:** Mental Health, Rheumatology, Cardiovascular Disease, Respiratory Disease, Dermatology, Diabetes,
  - **Integrated Intermediate & Urgent Care:** bringing together, health, social care and voluntary sector intermediate care services into one response through an agreed pathway
- 


# ICO Development Work Streams

## Cont'd

- **Information Management & Technology:** ensure full interoperability across provider systems is in place. Promoting appropriate new technologies across the CCGs to ensure quality and accessibility of patient services
- **East Kent End of Life Strategy refreshed & Improvement plan agreed with 3 task and finish groups:** Pathway Redesign, Education & Workforce, Information Management & Technology
- **Pharmacy & Medicines Management:** Identify Medicines Management processes, across providers in SKC CCG, that require improvement, to ensure the safe and cost effective use of medicines

# Prevention & Self Care

To ensure that there is proactive targeted work to ensure that ill health is prevented where possible and inequalities reduced:

- Through information and structured education and the use of technology support people to self care and improve their own outcomes
  - District Councils, KCC, Public Health, CCG and patients representatives working collaboratively to combine resources and knowledge to improve health and wellbeing ie: maximising the use of the community workforce developing cross organisational 'community agents'
  - Joint approach to health messaging to the wider public
  - Collaborating on work with troubled families, community wellbeing
  - Reviewing the ward profiles and developing joint initiatives for improvement
  - Collaborating on the Healthy & Active Strategy linking to the prevention pathway
  - Joining District Council Initiatives with existing commissioned services to maximise outcomes
- 

# Health, Housing & Social Care

Health, social care, district councils, public health and voluntary sector will work together to address poor housing that leads to poor health to improve outcomes. Two task & finish groups being planned:

## **Healthy Housing:**

- Health proofing homes from excess cold, damp & mould
- Home safety – slips, trips & falls
- Access to support services ie: Age UK, Citizens Advice
- Healthy eating
- Fuel Poverty – keeping warm, keeping well

## **Accommodation Strategy:**

- Review of sheltered provision; potential remodelling?
  - New extra care housing
  - Develop intermediate care in housing settings
  - Independent living including use of telecare
  - Care home bed modelling
  - Discharge to assess
  - Other specialist accommodation LD, MH, PD
- 